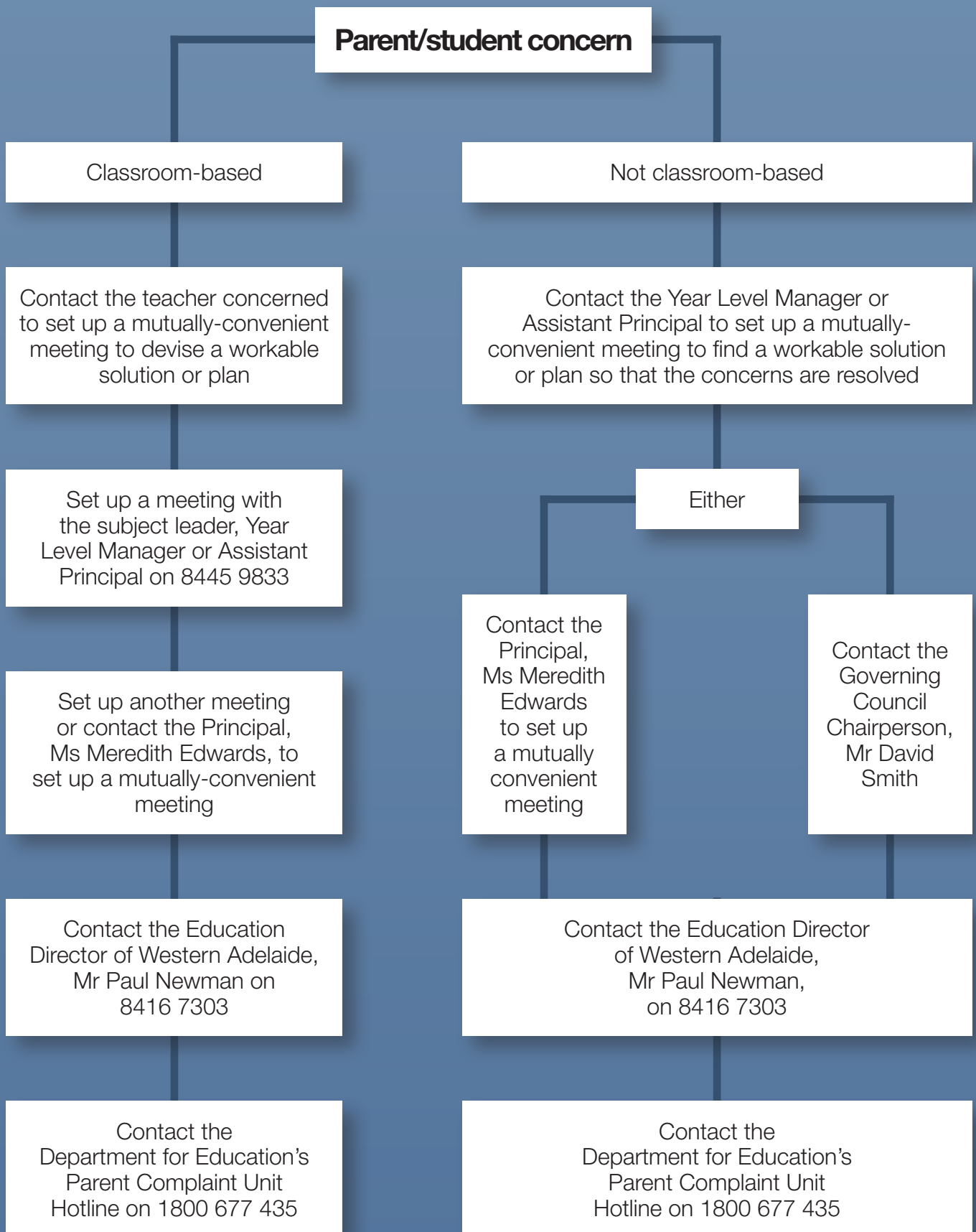


# 2019 Grievance Process



Families can contact the Department for Education's Parent Complaint Unit Hotline at any point of the grievance process on 1800 677 435